

Environmental Pumping Solutions Ltd

Returns Form - Please do not return goods until authorised to do so.



SECTION A

Your Contact Details

NAME	_____	COMPANY	_____
EMAIL	_____	POSITION	_____
PHONE	_____	OUR SALES REF	_____
MOB/CELL	_____	YOUR PO REF	_____

Products for Return

PART NUMBER	QTY	DESCRIPTION	ITEM USED?	RETURN CODE	EXCHANGE OR RETURN

RETURN CODES PLEASE ADD THE RELEVANT RETURN CODE INTO THE RELATED COLUMN

- | | |
|----------------------------|-------------------------------|
| 1. Wrong quantity received | 6. Incorrect item ordered |
| 2. Wrong product received | 7. Incorrect quantity ordered |
| 3. Purchased elsewhere | 8. Defective item |
| 4. Damaged in shipping | 9. Other _____ |
| 5. Duplicate Order | _____ |

NOTES

IMPORTANT

IF GOODS HAVE BEEN USED PLEASE REQUEST AND COMPLETE A PRODUCT USE DECLARATION FORM FOR EACH INSTANCE OF PRODUCT USE

YOUR WARRANTY ORDER REF* _____

In some instances we require a new order to enable us to process your warranty. On shipment of replacement goods an invoice will be raised which will only become payable in the event that our "Warranty Investigation Report" concludes that the returned product falls outside our warranty. If this is the case the Customer agrees to accept this report's conclusions as final and authorises us to this order number to invoice them for the cost of replacement product sent and its carriage and the cost of collection of return of original product. Alternatively if our "Warranty Investigation Report" concludes returned product falls inside the warranty then a credit will be raised)

Environmental Pumping Solutions Ltd

Exchange Point, 16 Peak Drive, Derby, DE24 8EB

UK Freephone: 0800 0180 007 | International: +44 (0) 1332 913 200 | FAX: +44 (0) 1332 653 500

Web: www.environmentalpumping.co.uk | Company Registration Number: 3635981 | VAT No: 727 7538 02